

MGS: Quality Improvement

Quality improvement

The Laboratory of Forensic Services is committed to improving its services and the effectiveness of its Management System by using the following practices:

8.1.2

8.5.1

8.5.3

8.6.1

- Adhering to the laboratory's Quality Policy
 - Meeting laboratory calendar year objectives
 - Conducting annual quality audits of all laboratory disciplines
 - Conducting technical review of all casework
 - Conducting administrative review all casework
 - Taking necessary corrective and preventive actions addressing any potential risks or opportunities
 - Conducting annual proficiency testing of all casework analysts
 - Conducting an annual management review of the Management System
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