

## MGS: Quality Improvement

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### Quality improvement

The Laboratory of Forensic Services is committed to improving its services and the effectiveness of its Management System by using the following practices:

#### 4.10

- Adhering to the laboratory's Quality Policy
  - Meeting laboratory calendar year objectives
  - Conducting annual quality audits of all laboratory disciplines
  - Conducting technical review of all casework
  - Conducting administrative review all casework
  - Taking necessary corrective and preventive actions
  - Conducting annual proficiency testing of all casework analysts
  - Conducting an annual management review of the Management System
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